

# College Kit Order Form

Dennis Williams Distribution Centre, Rawfolds One,  
Spenn Valley Industrial Park, Cleckheaton, BD19 5LJ



Order online at: [www.dennis-williams.co.uk](http://www.dennis-williams.co.uk)

Dear Student

Your college has chosen Dennis Williams as the provider of your Student Kit for your course. Please read the Terms and Conditions of Sale (which are printed on the reverse), before you place your order with us.

COLLEGE ACCOUNT CODE:

**K044**

COLLEGE:

**Craven College**

KIT CODE:

**41894**

PRICE:

**£ 107.77**

## 2022 Craven Head Order Form x 2

2 Wilma 18 inch Training Head (Brown)

This kit will be delivered to the address you specify below.

Please tear along perforation

COLLEGE:

**Craven College  
K044**

KIT CODE:

**41894**

PRICE:

**£ 107.77**

### YOUR DETAILS (Please complete in capitals)

Student Name: \_\_\_\_\_

Delivery Address (inc. county): \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Postcode: \_\_\_\_\_

\*Email: \_\_\_\_\_

\*Mobile: \_\_\_\_\_

Tel (inc. area code): \_\_\_\_\_

Please tick if left handed  
scissors are required  
(Hairdressing Kits only)

SEE OVER IF CARD HOLDER'S  
DETAILS ARE DIFFERENT



### OFFICE USE ONLY

Payment processed by: \_\_\_\_\_

Date processed: \_\_\_\_\_

Document No.: \_\_\_\_\_

Last College Delivery Date: \_\_\_\_\_

Carriage Code: \_\_\_\_\_

\*Please fill in so we can email/text you with delivery information regarding your order.

# CONDITIONS OF SALE



## ONLINE

At [www.dennis-williams.co.uk](http://www.dennis-williams.co.uk) and click on the 'College Kits' section on the top right of the page. **We strongly recommend you use this option.**

## POST

By completing the tear-off order form below and posting to the address at the top of the form overleaf.

## UNFORTUNATELY WE ARE UNABLE TO TAKE TELEPHONE ORDERS

### CONTACTING US

If you have a query about your kit you can contact Dennis Williams Distribution Centre on **0345 680 9657** Mon-Fri 9:00am - 5:00pm or by Email: [kitenquiries@dennis-williams.co.uk](mailto:kitenquiries@dennis-williams.co.uk).

### DELIVERY

This will be to the address you have written on the front of the order form, unless stated otherwise in the 'Kit Details' section. Where your kit is designated for delivery to your college on a specified date, if we receive your order less than 3 days prior to this date your kit will be delivered to your home address and a £6.00 carriage charge will be applied to your order. If your order is dispatched using our courier upon dispatch you will be emailed/text a notification with tracking details and delivery options.

### NON-DELIVERY

If we are unable to deliver your kit because the address you supplied was incorrect/ incomplete or if you fail to collect your kit from your local collection point after the courier tried to deliver, a collection and re-delivery charge of £11.50 will be charged.

If you no longer require the kit, you will be refunded the cost of the kit minus £11.50 for the original postage and collection.

We will endeavour to deliver your kit as soon as possible. In any event, your kit will be delivered **no later than 7 days** before the start of your course (provided that we have received your order 14 days before the start of your course).

**Please do not contact us about delivery of your kit before this time.**

### PAYMENT

Please be aware that payment for your kit will be taken upon receipt of your order. If your payment by credit card or debit card is declined, there will be a £5.00 charge for re-processing the transaction.

### SHORTAGES OR DAMAGES

Please check your kit immediately upon receipt against the delivery note which is included with it. If you have any issues with your kit these must be notified within 7 days of receiving your kit. **Please note that all our kits are quality checked and weighed prior to dispatch.**

### REFUNDS

Should you wish to return your kit for a valid reason, such as the cancellation of your course, we will, at our discretion, refund the value of the kit less a handling charge of £10 or 10%, whichever is higher. You are required to return the kit at your own cost (we do not issue pre-paid postage labels) and you are responsible for insuring the parcel against any loss or damage in transit. Please allow 7 days for processing of refunds from when we receive your kit.

Please make sure you have followed these points:

- Goods must be in a perfect, unused condition with all packaging intact
- You must obtain a Returns Authorisation Number before returning your kit by ringing our helpline on **0345 680 9657**
- Your claim for a refund must be made within 7 days of receipt or 7 days before the start of your course, whichever is later.

### PRIVACY POLICY

Dennis Williams Ltd are committed to protecting and respecting your privacy whilst remaining compliant with The General Data Protection Regulations (EU GDPR) and the Data Protection Act (DPA). To view our privacy policy please visit <http://www.dennis-williams.co.uk/privacy-policy-i4>.

Please tear along perforation

### CARD HOLDER'S DETAILS

Card Holder's Name: \_\_\_\_\_  
Card Holder's Address (inc. county): \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
Postcode: \_\_\_\_\_  
Tel (inc. area code): \_\_\_\_\_  
Mobile: \_\_\_\_\_

### PLEASE NOTE: WE DO NOT ACCEPT PERSONAL OR BUSINESS CHEQUES

I wish to pay by:  
Credit Card  Debit Card  Postal Order   
Visa VR  Visa DB  Mastercard   
Card Number: \_\_\_\_\_  
\_\_\_\_\_  
Expiry Date:  /  Valid From:  /   
Security Code:   
(Last 3 digits on signature strip)  
Signature: \_\_\_\_\_  
Date: \_\_\_\_\_