

STUDENT ORDER FORM 2020

C102596college	CRAVEN COLLEGE
Course/Department	MEDIA MAKE UP

TO AVOID ANY DELAYS, PLEASE ORDER YOUR UNIFORM BY 21ST AUGUST 2020

ORDER ON-LINE (this is the fastest way to order)
GO TO - www.uniformcollection.com

CLICK UNDER THE HEADING COLLEGES - COLLEGE LOGIN

USERNAME - 193038
PASSWORD - CRAVENM20

Alternative Ways to Order

PHONE - CALL 0151 548 2228.

QUOTE THE NAME OF YOUR COLLEGE AND YOUR COURSE/DEPARTMENT, WHICH IS LOCATED AT THE TOP OF THIS FORM

Please have this order form and your credit/debit card details with you when you call to place your order.

POST - Complete the order form below and post to

Florence Roby Ltd, Overbrook House, Overbrook Lane, Knowsley Business Park, Prescot, Merseyside L34 9FB



STUDENT DETAILS

Name			
Address			
	Postcode		
Tel No.		Email Address	

ITEMS REQUIRED

Garment(s)	Colour	Size	Circle Kit Quantity			Price	Total (£)
PR177 WRAP TUNIC APRON	GREY		1	2	3	£17.00	

CRAVEN COLLEGE & MEDIA MAKE UP LOGO

HOME DELIVERY £6.50

GRAND TOTAL

PAYMENT - CREDIT CARD, CHEQUE OR POSTAL ORDERS

I enclose cheque or Postal Orders made payable to Florence Roby Ltd.

I wish to pay by credit card.

Card Number	Expiry date	Security No.	Issue No.

CARD HOLDERS NAME (IF DIFFERENT FROM ABOVE)

CARD HOLDERS ADDRESS (IF DIFFERENT FROM ABOVE)

OFFICE USE ONLY	Col Code	RB	Our Ref	Amt Paid	Type
	193038- 10				

www.Uniformcollection.com

How to Order

The quickest way to order your uniform is via the Florence Roby website – www.uniformcollection.com

Internet: Visit the College section of our website www.uniformcollection.com and enter your username and password. Ordering your goods on our secure website is quick and safe. Please make sure you choose your correct size in the drop down boxes. You will receive an order confirmation email from Florence Roby and a payment confirmation email from our payment provider Sagepay. Please double check your order confirmation once received and report any discrepancies immediately.

Telephone: Call 0151 548 2228. If you have not got access to the internet, you can place your order over the telephone. Please have this order form and your credit/debit card details with you when you call to place your order.

Post: You can post your order to:

Florence Roby Ltd
Student Orders Department
Overbrook House
Overbrook Lane
Knowsley Business Park
Prescot
Merseyside L34 9FB

Please ensure that you fill in the order form correctly. Failure to do so will result in your order form being returned to you and your order being delayed. Cheques or Postal Orders must be made payable to Florence Roby Ltd.

PLEASE NOTE WE CANNOT PROCESS ANY ORDER WITHOUT FULL PAYMENT

Delivery

Your kit will be delivered to either the college or your home address as stated on the front of this order form. Orders will not be processed before the end of July and payment is taken immediately. Please ensure funds are available when placing your order, as a declined card will delay your order.

Terms & Conditions

Please order as early as possible and check with your college to see if they have a sample size set for you to try on to ensure that you order the correct size. The full uniform kit must be purchased where indicated.

Returns – If you do have to return your uniform, please follow these quick and easy steps below:-

1. Please enclose a copy of your delivery/despatch note with all returned garments.
2. On your delivery/despatch note, please tick the items you are returning, and write clearly whether you would like an exchange or refund.
3. Your garments must be returned in the original packaging, unworn, unwashed and complete with their original labels.
4. You are responsible for payment of the postage to return any item and we strongly advise you obtain proof of posting (Eg Royal Mail Recorded Delivery) as Florence Roby cannot be held responsible for items lost in the post.
5. **Embroidered, Personalised or made to order garments cannot be returned for refund or exchange.**
6. **Partial kits cannot be returned for refund.**

Garments for Refund & Exchange

Refunds or exchanges will only be processed providing the goods are returned to Florence Roby within 28 days of receipt. Garments that have been **Embroidered, Personalised or are a Non Stock Item** will not be refunded or exchanged. We reserve the right to refuse a refund or exchange or for items returned that are not in a re-saleable condition. You do not need to inform us before you send a return.

If an incorrect item has been sent to you, or it is faulty or damaged, we will refund the delivery charges that you have paid to return this.

We will refund the price of the item to the purchaser once it is received by us. Following receipt by Florence Roby please allow up to 28 working days to credit your account.

All items returned for a refund will be subject to a 15% handling and re-stocking fee, this will be deducted on receipt of the goods.

For items that require exchanging please enclose a cheque for £5.00 to cover delivery & admin charges.

ENQUIRY TELEPHONE NUMBER 0151 548 2228